

To The Little Governors  
Newdigate CofE Infant School  
Village Street  
Newdigate  
Surrey  
RH5 5DJ

Thank you so much for your passionate letter and lovely drawings. It's clear that you have done a lot of research about our impact on the environment and the importance of working together to make a difference for the future.

Your challenge to Cool Milk concerns the plastic drinking straws that are supplied with your milk and the cellophane wrapping around the milk containers. We run school milk schemes for thousands of schools across the UK, and we buy the milk from hundreds of different suppliers, but unfortunately no-one currently makes suitable straws from biodegradable material.

But we are taking action:

- We will challenge the biggest dairies to work with their packaging suppliers to develop a more environmentally-friendly drinking straw – this will be tricky, as the straw needs to be robust enough to pierce a hole in the carton and to survive immersion in the milk, but we will continue to work with them until a solution is found.

In the meantime, the plastic straws can be recycled if the straw is pushed inside the milk container once you've drunk all of your milk. However, I do understand every local authority and school has different recycling options available, but maybe you could speak with your class teacher to see if this is an option.

The vast majority of schools prefer to receive their milk in individual third-pint containers for ease of distribution, but there may also be an option to change your milk from cartons with straws to a larger milk bottle and drink your milk from reusable beakers. The larger bottles also don't have any cellophane

wrapping, so that  
would solve the issue



Working in  
partnership with



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of the packaging flying onto your school field and upsetting the wildlife. But we would need the school's permission before we can make any changes.

Once you've discussed all of the options mentioned with your teacher, if you would like to make changes to your account please ask your school to contact us to arrange.

Once again, thank you for contacting us and expressing your views on this important subject. I hope you all enjoy the rest of your school term.

Yours sincerely,



Stacey Everitt  
Deputy Customer Service Manager

*Cool Milk*

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